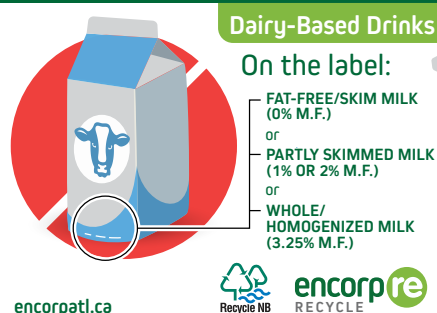


SUMMER 2026

NEW EXCLUSIONS REFERENCE TOOL FOR RCS

Identifying whether a beverage container is eligible for a refund isn't always straightforward. To help RC operators and staff quickly determine whether a product is deposit-bearing, a new exclusions reference tool has been developed for use at RCs in NB and PEI.

No Deposit Paid Container Not Eligible for Refund



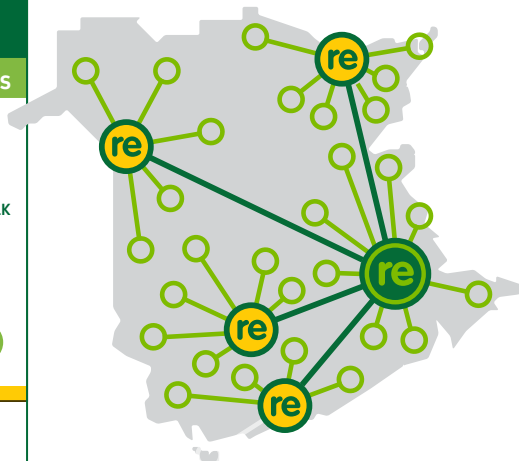
This handy visual guide provides a quick-reference overview of the exclusion rules for deposit-bearing beverage containers in both provinces. Intended to be kept near the POS systems, the tool allows staff to quickly check whether a product is deposit-bearing and should be accepted for a refund.

In addition to helping staff make consistent decisions, the reference tool can also be used when speaking with customers. The visual format makes it easier to explain why certain products are excluded from the program and therefore do not qualify for a refund.

Physical copies of the exclusions reference tool are being mailed to all RCs along with this issue of the RC Journal. We encourage operators to place the tool in a convenient location where staff can easily access it whenever questions arise.

UPDATE ON THE FUTURE OF NEW BRUNSWICK'S BEVERAGE CONTAINERS PROGRAM

Encorp Atlantic's Board of Directors have approved the decision to move forward with the development of a centralized processing facility and regional hub system in New Brunswick (NB).



This project is designed to strengthen the program and ensure we have the infrastructure needed to support future growth, improve efficiency, and maintain a strong, sustainable system for years to come.

Redemption centres (RCs) will continue to play an important role in the program. The success of the program has depended on the strong partnerships we have built with stakeholders across the province, and we remain committed to working together as the program evolves.

To share more information and gather feedback, Encorp will be hosting regional meetings during September and October in:

- MONCTON: September 22
- SAINT JOHN: October 7
- FREDERICTON: September 24
- GRAND FALLS: October 5
- BATHURST: September 28

Meeting details and locations will be announced soon.

We understand that change brings questions and are committed to keeping RC operators informed as the project moves forward.

NB REPORT ON RECOVERY VOLUMES (IN UNITS)

MATERIAL TYPE	2026 (TO DATE)	2025 (SAME TIME FRAME)
ALUMINUM	105,123,670	100,652,049
STEEL	228,183	230,725
PET/HDPE	56,851,711	53,618,859
ALL OTHER PLASTICS	1,360,429	1,365,993
NON-REFILLABLE GLASS	6,196,007	6,688,329
REFILLABLE GLASS (BEER)	3,560,040	3,464,940
CARTONS	4,385,477	4,153,188

IMPROVEMENTS COMING TO THE POS SYSTEM THIS FALL



Encorp's IT team has been working on enhancements to the *EnSys-Connex* point-of-sale (POS) system to improve the user experience for RC operators and staff. The following updates will be released this fall:

- **Integrated POS User Manual.** POS users will be able to access a user manual directly within the application, providing quick answers and guidance without the need for external support resources.
- **"Ready for Shipment" Bag Status.** Users will be able to mark closed bags as *Ready for Shipment* and save that status. This enhancement will make it easier to stage bags in advance and quickly identify them when completing the shipment process.
- **Commercial Account Management Improvements.** An issue that prevented users from selecting e-Transfer as a payment method in the Commercial Account Management screen will be resolved. In addition, users will be able to edit Commercial Account Manager (CAM) names, making it easier to keep account information current as responsibilities change over time.
- **POS Messaging & Notifications.** A new messaging feature will allow Encorp to send important information directly to POS users through pop-up notifications, helping ensure timely communication of announcements, operational updates, and incident alerts.
- **Station-Specific Counting Screen Configuration.** Operators will be able to enable or disable counting screens (Walk-In, Pre-Count, and Pre-Count Processing) on a per-station basis. This enhancement will help reduce user errors by ensuring that only the appropriate counting options are available at each workstation.

RECYCLING HEROES IN SCHOOL PROGRAM REACHES NEW MILESTONE

1,000,000+

beverage containers were returned for recycling to redemption centres across NB by the *Recycling Heroes in School* from September 2025 to June 2026.

Encorp is proud to celebrate another successful year of the *Recycling Heroes in School* program in NB.

With more than 100 schools participating across the province, students, staff, and school communities achieved an incredible new milestone this year: **collectively returning more than one million beverage containers** to RCs and raising over \$100,000 to support school programs, student activities, and learning opportunities.

This year's top-performing schools have each earned a \$1,000 prize from Encorp in recognition of their exceptional efforts:

- **Académie Notre-Dame** (Partner RC: Billy's Bottle Exchange in Dalhousie)
- **Deer Island Community School** (Partner RC: Charlotte County Can & Bottle in St. George)
- **École Blanche-Bourgeois** (Partner RC: Cocagne Variety in Cocagne & Saint-Antoine Bottle Exchange in Saint-Antoine)
- **Belleisle Regional High School** (Partner RC: Norrad's Bottle Exchange in Sussex)
- **Rothsay High School** (Partner RC: Golden Mile Redemption Centre in Saint John)

We would also like to extend a sincere thank you to the RCs across NB that work closely with

participating schools. Your ongoing support and partnership play an important role in helping schools achieve their fundraising goals and making the program such a success.

Looking ahead, we are excited to announce that the *Recycling Heroes in School* program is now available in Prince Edward Island (PEI). Public schools in PEI will be able to participate in the same way as schools in NB, with access to supplies and funding support to help them collect beverage containers and return them to RCs.

As the program grows, it's important to note that NB and PEI schools will not compete with one another for prizes. Instead, each province will have its own group of top-performing schools. At the end of the school year, the top five schools in NB and the top five schools in PEI will each receive a \$1,000 prize, resulting in a total of ten schools being rewarded annually.

Finally, a reminder to RC operators: if there are schools recycling at your centre that are not already enrolled in the *Recycling Heroes in School* program, please encourage them to apply. Participation is free, and enrolled schools receive access to additional supplies, support, and the opportunity to earn recognition and rewards for their recycling efforts.



encorpatl.ca info@encorpatl.ca

If you need to contact Encorp Atlantic, you can call our main line at **1-877-389-7320**.

When you call, press 1 to be directed to the help options for RCs, which will have you choose from operations, IT support (*EnSys-Connex* POS), and payments.

If you prefer to contact us by email:

- For operations and logistics - operations@encorpatl.ca
- For IT support (*EnSys-Connex* POS) - support@encorpatl.ca
- For payments and general inquiries - info@encorpatl.ca



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