

# NOTICE

## Ensure Products

June 9, 2026



Dear Redemption Centre Operators,

We have been receiving regular reports from consumers indicating that their Ensure products have been rejected at redemption centres, including items that are deposit-bearing and eligible for return.

We understand that *Ensure* products can be particularly challenging to identify due to similar packaging and product types. To support you and your staff, we have developed a cheat sheet of all Ensure products currently available on the market that clearly identifies which products are deposit-bearing and which are not.

A PDF copy of this cheat sheet has been included with this notice, and printed copies will be mailed to you shortly.

We kindly ask that you review this information with your team and keep the cheat sheet in a convenient location.

