

# PICKUP SCHEDULES

All non-glass bulk bags get picked up by the following service provider (carrier):  
**Hebert's Recycling (506-773-1880)**

All non-refillable glass tubs/bulk bags get picked up by the following service provider (carrier):  
**Rayan Environmental Solutions (506-858-1600)**

All pallets of refillable glass (beer bottles) get picked up by either one of these three service providers (carriers), based on your redemption centre's (RC) location (same carrier that you are already working with):

- **Armour Transportation Systems (1-800-561-7987)**
- **G. M. Rioux (1-506-473-5034)**
- **O. C. Maillet Transport (1-506-955-3891)**

Pickups at RCs take place Monday to Friday (excluding statutory holidays), normally between the hours of 8:00 a.m. and 5:00 p.m.

Carriers are expected to handle all used beverage containers (UBCs) in accordance with all standards, rules, regulations, instructions and specifications as may be determined by Encorp from time to time. Carriers and their employees (drivers) are asked not to provide directions to the management and staff of RCs regarding operations and procedures. Any questions from RCs regarding sorting, bulking, and shipping should be directed to Encorp's Director of Operations.

Carriers provide RCs with all necessary bulking materials (i.e. bulk bags/tubs, pallets, and for refillable beer bottles – pallets, cardboard repack cartons, twine, and shrink wrap).

Encorp provides RCs with all shipping materials (shipping tags, label rolls and receipt paper).  
To restock, contact Encorp (1-877-389-7320 or [operations@encorpatl.ca](mailto:operations@encorpatl.ca))

**For more detailed information, refer to Schedule H of your *Redemption Centre Service Agreement* with Encorp.**

## Pickup Schedule Procedures (Hebert's Recycling and Rayan Environmental Solutions)

Carriers will call RCs the day before the scheduled pickup day to determine the volume of material (bulk bags/tubs) the RC has for pickup. If RCs cannot be reached after two attempts, carriers will plan their pickup schedule based on the previous pickup volumes collected.

Carriers will develop a pickup schedule based on the volume of material reported by each RC and will publish the RC pickup schedules on their website by 3:00 p.m. for the following business day.

(Hebert's: [heberts.ca](http://heberts.ca) / Rayan: [rayanenvironmentalsolutionsltd.ca](http://rayanenvironmentalsolutionsltd.ca))

Carriers' drivers will follow the scheduled pickups given to them. They will be instructed to ONLY pick up the number of bulk bags/tubs reported from each RC and ONLY drop off enough supplies to replace the supplies picked up. There will be NO exceptions unless the carriers have been previously contacted for special circumstances/events (e.g., planned bottle drives, etc.).

**Minimum volume to request pickup: 10,000 beverage containers.**

For more detailed information, refer to Schedule H of your *Redemption Centre Service Agreement* with Encorp.

## Pickup Schedule Procedures (Armour Transportation Systems, G. M. Rioux and O. C. Maillet Transport)

Empty refillable beer containers are collected from RCs by one of three beer industry collection and transportation service providers (carriers): Armour Transportation Systems (ATS) which operates in conjunction with Labatt Breweries; G. M. Rioux which operates in conjunction with Molson Coors; or O. C. Maillet Transport which operates in conjunction with Moosehead.

The timing of refillable beer container pickups at RCs varies depending upon the volume of refillable beer containers collected. RCs with larger collection volumes may be serviced on a weekly basis. RCs with smaller refillable container volumes may be serviced on an ad hoc basis contacting their designated carrier to arrange for a pickup when needed.

**Minimum volume to request pickup: 13 pallets (5 tiers high) or 8 pallets (8 tiers high) or the minimum volume as per your centre's arrangement with its assigned carrier.**

For more detailed information, refer to Schedule G of your *Redemption Centre Service Agreement* with Encorp.