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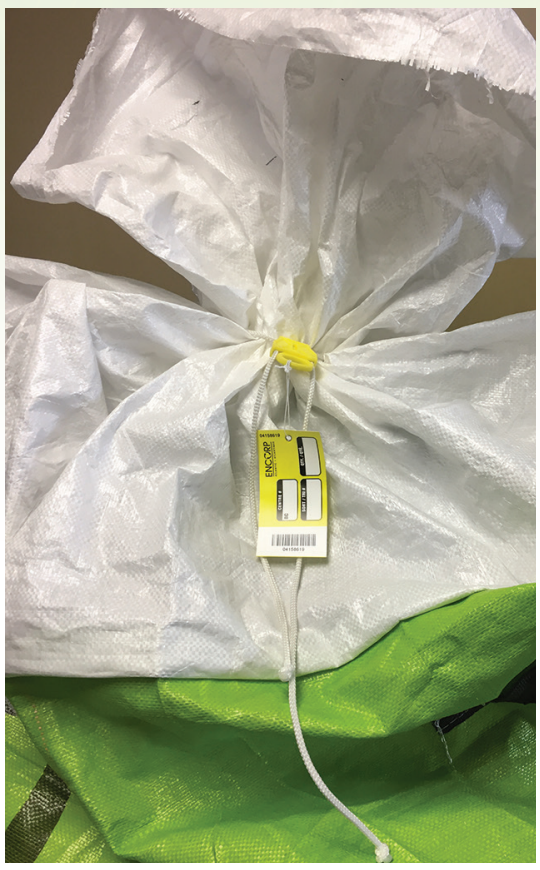
SINCE 1992, ENCORP ATLANTIC HAS RECYCLED MORE THAN 4.2 BILLION CONTAINERS IN NEW BRUNSWICK!

FALL 2022

QA-QC – REPORTING

We are working on the next version of quality control (QC) reporting. Over the course of the next few months, Encorp will be developing a new reporting tool for redemption centre (RC) operators on the randomly selected QC bags. The intent is to report the result of bags selected for QC on a regular basis. The reporting would be sent via email to individual RC operators until such time as the point-of-sale (POS) system is fully implemented across all New Brunswick RCs – at which time the reporting would be automated.



RESEARCH PROJECTS COMPLETED

Research projects that will help in guiding the future of how we provide access and convenience to New Brunswick consumers have now been completed. The successful projects came to end this fall after more than eight fruitful years of data gathering.

A variety of initiatives were tested during this period, including standard bags, pre-counted bags (40-60), reusable boxes (Re-360), unmanned drop-off depots (Re-Centre), cash-out station (Re-Station) and data management techniques. Much was learned from these research projects since 2014.

The last of these initiatives, the three Re-Centres located in Moncton, closed on Monday, October 31.

In July, the Government of New Brunswick announced that it's implementing regulatory changes to the beverage container program in the province. This means that many positive changes are on the horizon. The modernization of the consumer interface will now become the segway to improved environmental performance.

This is good news for the beverage container recycling industry in New Brunswick as we endeavour to increase recycling rates at redemption centres through improved services and standards.

Feedback from participants has been extremely valuable. We sincerely thank our participants for making these research projects a huge success. The cooperation from stakeholders such as redemption centres, Sobeys, the City of Moncton, and the more than 3,000 participating consumers has also been exceptional and essential to our success.

POINT-OF-SALE UPDATE

So far, we have completed the installation in 23 redemption centres (RCs) and have another 15 RCs confirmed. EnSys-Connex is a purpose-built point-of-sale (POS) system that can process all deposit-bearing beverage containers received from customers, pay out refunds and manage commercial accounts and inventory.

EnSys-Connex is the first large investment in technology since the introduction of the on-board scanners and data-management tracking system (EnSys) on all collection trucks. The POS system will provide many beneficial management tools to RC operators. The system provides traceability of containers from the consumer transaction to recycling markets. It also provides operators with greater insight into their day-to-day operations.

The goals are to help increase the transparency of beverage container redemption transactions for customers, increase RC staff's counting accuracy and efficiency, improve inventory management abilities and shipping process, and provide centres with reporting tools to help in business decisions.

In addition, EnSys-Connex will be the backbone of the future province-wide Re-Express program, giving qualifying RCs who wish to offer a drop-and-go service to their customers the ability to process and credit bags received from drop-and-go users.

For information or to report any incident, please contact:

- **Environment & Local Government - 506-453-7945:** For product registration, sorting questions and general inquiries
- **G.M. Rioux - 1-877-999-1764:** For scheduling, bulk bags and pallets
- **Encorp - 1-877-389-7320:** For payment inquiries and incident reports

TO CONTACT US: 1-877-389-7320
www.encorpatl.ca
Moncton Area: 506-389-7320

PAULINE NOWLAN	ANGELA DOW	COLETTE BOUCHER	PIERRE LANDRY	PAUL ROBICHAUD	MARC CORMIER	TIM PIDGEON	PATRICK SURETTE
Accounting	*Accounting*	*Finance*	*Environment*	*IT*	*IT*	*IT - Re-Centre*	*Implementation*