

Journal



SINCE 1992, ENCORP ATLANTIC HAS RECYCLED OVER 3.8 BILLION CONTAINERS IN NEW BRUNSWICK!

SPRING 2019

ACCURACY 0.14%

For the period of April 1st, 2018 to March 31st, 2019, accuracy and quality control with redemption centres (RCs) has resulted in an overall accuracy rate of 0.14 for the year. As of April 1st, there are currently 9 RCs in the accelerated mode. Our sampling model also includes assessments of out-of-province containers and volume fluctuations to detect irregularities.

QUALITY CONTROL FOR BAGS SELECTED WITH ABNORMAL QUANTITIES

Bags which have been tagged with abnormal quantities are identified and selected by the Ensys scanning software. These bags are sent to Quality Control for verification of quantity reported on tags.

For a centre in the monitored QC mode, a bag selected because of abnormal quantities will be adjusted immediately if the adjustment is over \$5 dollars.

For a centre in the accelerated QC mode, a bag selected because of abnormal quantities will be adjusted immediately if the adjustment is over \$5 dollars and will be excluded from future adjustment computation. The exception being a bag with abnormal quantities selected by the standard Quality Control Procedure will not be adjusted for abnormal quantities but it will remain part of the Count Adjustment Model and contribute to the computation of the correction for all bags picked up for the duration of the accelerated period.

The adjustment resulting from abnormal quantities will be reported to the redemption centre on the per bag basis with their next available payment letter.

Centres showing a trend in reporting abnormal quantities and subject to ongoing adjustments can be charged an administration fee equal to the handling fee adjustment amount.

We urge all centres to be vigilant on tag accuracy by properly reporting quantities and properly tagging their bags.

BULK BAGS

The quality and integrity of our bulk bags is something that we at Encorp Atlantic take seriously. Every year we replenish about 30% of our inventory. Redemption centres should not have to use any damaged or worn-out bags for the collection of used beverage containers. All damaged bags should be returned to the drivers during regular collection.



WEIGHT POLICY (SORT #1)

Aluminum bulk bags (Sort #1) with over 1,800 containers might bring about a weight issue for redemption centre staff as well as drivers.

For ease of manipulation, our current policy limits Sort #1 bags to approximately 1,800 containers (+/- 100). Drivers could refuse to pick up bags that are over 27 kg (60 lbs).

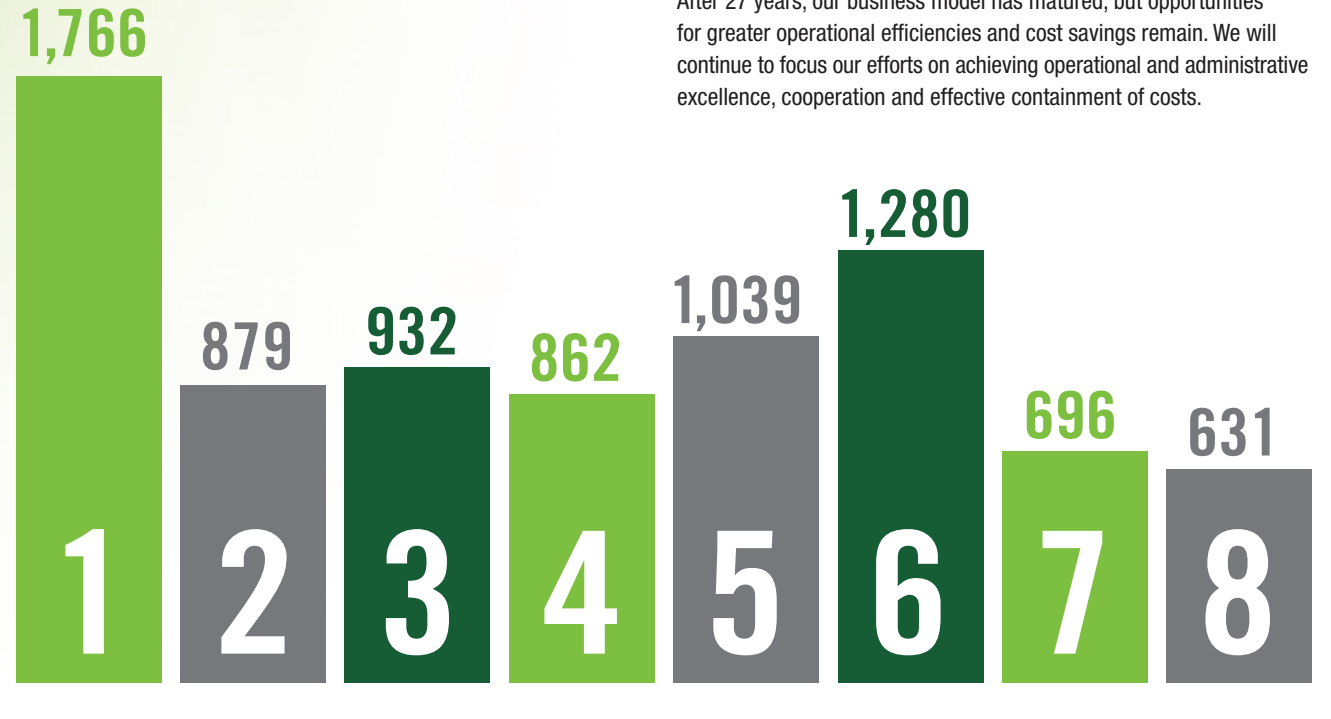
Thank you for your understanding and cooperation!

INNOVATION IS A TOP PRIORITY

Our focus on innovation remains a top priority this spring. We will be unveiling a redesigned Re-Centre (drop & go beverage container depot) and Re-Station (retail cash-out), plus a working model for sorting tables and some point-of-sale (POS) terminal concepts for redemption centres (RCs). All these projects and concepts will be presented at the Beverage Container Recycling Forum (April 27-28, 2019) – more specifically on April 27th, during Encorp's Open House event (1 pm - 8 pm at the Encorp Atlantic Office).

RC standards are an operational priority for beverage container distributors and stakeholders. No system improvements can succeed without acknowledging the particular situation of a number of RCs and no modernization efforts can succeed without recognizing the need to standardize and improve the consumer experience, with the intent of improving recycling rates in this province. Ignoring the convenience factor and consumer experience will simply contribute to further declining recycling rates.

After 27 years, our business model has matured, but opportunities for greater operational efficiencies and cost savings remain. We will continue to focus our efforts on achieving operational and administrative excellence, cooperation and effective containment of costs.



NB Beverage Container Recycling Forum • April 27-28, 2019, Moncton, NB



Saturday, April 27th - 1 pm to 8 pm
Open House - Encorp Atlantic Office
 505 St. George Street, Moncton. Refreshments will be served. RSVP required.

Sunday, April 28th - 10 am to 12 pm
Redemption Centre Meeting
 Rodd Moncton Hotel, 434 Main Street, Moncton

- Presentations:
- **GARY RYAN** – Multi-Materials Stewardship Board - Standards for Recycling Depots – Case Study – Newfoundland & Labrador
 - **BRUCE ROGERS** – Eastern Recyclers Association
 - **MARK MILLER** – New Brunswick Department of Environment and Local Government
 - **PIERRE LANDRY** – Encorp Atlantic – Recycling Research Results in New Brunswick - Technology Statement
- Participants attending the Open House on Saturday will be able to claim mileage expenses from Encorp Atlantic. Please contact Pauline Nowlan to confirm your Saturday presence at 1-877-389-7320.
- Hotel Reservations: To book a special room rate of \$99 at the Rodd Moncton Hotel (Park House Inn), please call 1-800-565-RODD (7633).

YEAR TO YEAR REFUNDED UNITS

	Aluminum	Glass	PET	Other	Total
April 1 – March 31, 2018	63,969,933	1,967,319	90,638,603	10,025,629	166,601,484
April 1 – March 31, 2019	66,270,047	2,064,605	94,233,311	9,244,501	171,812,464
Year to Year Qty	2,300,114	97,286	3,594,708	-781,128	5,210,980
Year to Year %	3.60%	4.95%	3.97%	-7.79%	3.13%
% of Total	38.6%	1.2%	54.8%	5.4%	100%

For information or to report any incident, please contact:

- **Environment & Local Government - 506-453-7945** - For product registration, sorting questions and general inquiries
- **Rioux Transport - 1-877-999-1764** - For scheduling, bulk bags and pallets
- **Encorp - 1-877-389-7320** - For payment inquiries and incident reports

TO CONTACT US:
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- Pierre Landry** Environment
- Tim Pidgeon** Re-Centre Re-Express
- Mario Cyr** QA-QC