

SINCE 1992, ENCORP ATLANTIC HAS RECYCLED OVER 3.8 BILLION CONTAINERS IN NEW BRUNSWICK!

FALL 2018

CONSUMER PRODUCT CARD AND NEW SIGNAGE FOR RC

This fall, redemption centres (RCs) will be receiving new signage and consumer handout cards containing information on deposit-bearing containers in New Brunswick. These tools have been developed by Encorp to help consumers better understand how the NB Beverage Containers Program works. The signs and handouts include a list of deposit-bearing containers with applicable fees and refund rates. We encourage RCs to display the signs prominently for customers to consult if a question arises.



25 YEARS OF SERVICE



Pauline Nowlan, Encorp Atlantic's Accounting Clerk, recently celebrated 25 years of devoted service. When Pauline is not busy at work, she can be seen running full and half marathons. By the looks of it, she is still going strong! Thank you, Pauline!

STATION

Since last June, Re-Express and Re-Centre participants in the Moncton area can use a retail option called "Re-Station" located at the entrance of Sobeys (Vaughan Harvey Blvd., Moncton) to access their online account. Results thus far are very positive with the over 3,200 research participants. The Re-Station is very easy to use and lets interested Sobeys customers register to participate in the Re-Express pilot project. It also allows both Re-Express and Re-Centre participants to withdraw funds from their account. The Re-Station concept is being tested to allow all stakeholders to evaluate future retail partnership possibilities with added convenience for consumers.

OUT OF PROVINCE CONTAINERS

Be advised that the Department of Environment and Local Government has been made aware of the possibility that non-deposit-bearing containers may be coming to New Brunswick from out of province. Deposits have not been paid to the New Brunswick Beverage Containers Program for these containers, and by accepting these containers, you are contributing to a financial loss

to the Program.

Please be cautious of any person arriving at your RC with a truckload (cargo van, trailer) of used beverage containers, regardless of where the vehicle is registered. If you have any suspicion about the origin of the containers, you should deny service

and the Program Coordinator at the Department of **Environment and Local** Government should be contacted immediately. By assisting the Department in eliminating this type of activity, you will be ensuring that New Brunswick's Beverage Containers Program continues to be successful.



DATA SYSTEM MIGRATION

Encorp Atlantic will be migrating to a new information/data management system later this fall. The current EnSys Information System has been in use since 1992 and now requires modernization. The migration process will likely take many months to complete, but we do not expect any noticeable changes or delays to RCs on payments or other vital information.

SELECTED BAGS FOR QUALITY CONTROL (QC)

Recent reports of bulk bags selected for QC not properly sealed have raised serious concerns over procedures not being followed accordingly. Bags selected for QC during collection cannot be tampered with under any condition. Selected bags by the scanner for QC must be sealed by the driver (G.M. Rioux). All selected bags need to be stored safely until the <u>next pick-up</u> by the slow-moving truck.



CONFIDENTIALITY

We ask that information shared between drivers (G.M. Rioux) and RC staff be kept to a strict minimum and totally confidential. We have received reports in recent months that prompted us to issue this advisory in the hope that further misinformation be stopped. We value the integrity of our system where accuracy, honesty and cooperation are the priority.

YEAR TO YEAR REFUNDED UNITS					
August 1 - September 30, 2017 August 1- September 30, 2018	Aluminum 63,481,215 66,417,937	Glass 1,902,368 2,070,591	PET 88,203,999 94,641,284	Other 10,136,773 9,878,107	Total 163,724,355 173,007,919
YR to Yr Qty	2,936,722	168,223	6,437,285	-258,666	9,283,564
YR to YR %	4.63%	8.84%	7.30%	-2.55%	5.67%

For information or to report any incident, please contact:

- Environment & Local Government 506-453-7945 For product registration, sorting questions and general inquiries
- Rioux Transport 1-877-999-1764 For scheduling, bulk bags and pallets
- Encorp 1-877-389-7320 For payment inquiries and incident reports

TO CONTACT US: 1-877-389-7320 • www.encorpatl.ca

Moncton Area: 506-389-7320

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